



Terms and Conditions 2026-27

APPLICATIONS

- Applications are processed in order of receipt.
- If you apply to us during our summer enrolment period (May/June) without time constraints, you will be offered the classes requested and will be able to start with us in September.
- If you have time constraints due to Saturday commitments other than Jasspa, mark them clearly on your application. We cannot guarantee that timing requests will be met but will keep you up to date during the application process if we cannot offer you your requested times.
- We accept applications outside our summer enrolment period where places are available.

ABSENCE

- Refunds cannot be made for student cancellations or non-attendance, including for illness. This is because JASSPA's costs do not reduce when a pupil is absent.
- Parents and students should consider personal commitments and circumstances that may prevent regular attendance before enrolling; missed classes cannot be refunded or taken at another time.
- Tell us in advance of Saturday if your child is going to be absent so that we can inform their teacher. This helps with lesson planning for 1:1 and group lessons.
- In the event of prolonged illness preventing attendance please do get in touch: jasspa@jags.org.uk.

BEHAVIOUR

- JASSPA is a happy, creative and professional learning environment and teachers have the right to ask a pupil to leave a lesson if behaviour is disruptive or spoiling the lesson for others.
- If disruptive or inappropriate behaviour continues, the Director may ask the pupil to leave JASSPA.

BETWEEN LESSONS

- For pupils with a break between lessons, we offer a Break Room, next to reception.
- Senior school aged pupils do not have to wait in the Break Room, but they should stay within JASSPA areas while waiting for classes.

CARE

- JASSPA staff will take all reasonable care of pupils, but neither the staff nor JASSPA can be held legally liable for any personal injury, loss of, or damage to property, unless due to negligence.

DEPOSIT

- We organise personalised timetables so JASSPA asks for a deposit on joining as a sign of your commitment. £50 for U18's, £25 for Adults in Community Choir.
- Your deposit secures membership and will be returned to you (minus transaction/platform charges) when your child leaves, having given the correct notice. See **Commitment** below for notice periods of individual and group lessons.
- In the event your child does not attend applied for classes or does not complete a course, the deposit is non-refundable.

COMMITMENT FOR GROUP LESSONS: ENSEMBLES, CHOIRS, GENERAL MUSICIANSHIP and THEORY:

- These courses are a commitment for one academic year of three terms – autumn, spring & summer.
- **By applying, you agree to pay the full fee for three terms and for your child to attend regularly.**
- To stop group lessons at the end of an academic year we ask for notice by the first day of the summer term.

JASSPA, East Dulwich Grove, London SE22 8TE Phone: 020 8613 6444 email: jasspa@jags.org.uk www.jasspa.org.uk

JASSPA is part of James Allen's Girls' School, a company limited by guarantee and incorporated in England number 6618970, registered charity number 1124853.



COMMITMENT FOR COMMUNITY CHOIR:

- We encourage all joining our Community Choir to stay for a year and to experience performing in concerts, but we only ask for an initial commitment of one term.
- Once a member you do not need to enrol from year to year; it is assumed that your membership is continuous unless you tell us otherwise.
- To pause membership or to give half a term's notice, please email jasspa@jags.org.uk

COMMITMENT FOR 1:1 MUSIC LESSONS:

- Jasspa expects as close to 100% attendance as possible.
- All students are expected to practice regularly at home (4-5 times a week) to get the most out of studies.
- 1:1 music lessons are continuing courses. This means students automatically continue from term to term and from year to year.
- **To stop 1:1 music lessons we require a full term's notice.** This means informing us by the first day of term stating you wish to stop lessons at the end of the term. If notice is given after the start of term but by half term, lessons will be invoiced to and stop at the next half term break. This notice period is required to fulfil obligations to the professional tutors, pay for facilities and to encourage young participants to be fully committed to the instrument they've chosen.
- Although individual lessons are continuing courses, during May/June we ask you to re-enrol. This is so amendments to timetables can be arranged, for example selecting a longer lesson, changing a lesson time or adding an ensemble.
- 1:1 music students at JASSPA must not take lessons on the same instrument elsewhere. This is to avoid confusion and information overload.

COMMUNICATION

- Invoices and other JASSPA information is sent via email. Parents/Guardians should provide a valid email address for this purpose and ensure that emails from JASSPA are not considered SPAM.
- By giving us your email address you are agreeing to us communicating with you from school email.

DEPUTY TEACHERS at JASSPA

- From time to time, lessons are covered by a JASSPA deputy.
- Deputies tutors are selected and safeguarded by JASSPA.
- Cover is unlikely to exceed more than 3 Saturdays per year, unless in exceptional circumstances.

FEES, REFUNDS & PANDEMICS

- Fees are invoiced half-termly and must be paid by the first Saturday of each term. We cannot teach your child without fees having been paid.
- We regret it is not possible to give refunds in the event of pupil absence as JASSPA must continue paying professional tutors and overheads.
- If a class is cancelled due to tutor absence and cannot be made up on a Make-Up Week (see **Make-Up Week** below), a refund will be issued on your next invoice.
- If JASSPA is closed for more than one week due to reasons not covered by insurance (eg pandemic), lessons will move to online.
- JASSPA will follow government and venue guidance regarding pandemics.
- JASSPA staff, pupils and parents must abide by JASSPA's pandemic safety measures.

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GETTING TO CLASSES

- Under 9's are automatically walked to and from lessons by JASSPA support staff.
- 9-11 year olds walk independently once routes are established.
- Over 11's walk to and from lessons independently.
- Parents are only allowed beyond registration when accompanied by a member of staff.

MAKE-UP WEEK

- One to two Saturdays each year are reserved for use in case JASSPA is forced to close on a teaching Saturday eg due to snow, or if a teacher needs to make up a lesson due to absence.
- **Make-Up day in 2026-27 is set as Saturday 29 May.**

MEDICAL & SPECIAL EDUCATIONAL NEEDS

- We ask parents to provide details of medical conditions or special educational needs that might affect participation prior to joining the school and to keep us updated of any changes.
- Minor injuries may be treated by JASSPA's first aider unless a letter advising to the contrary is received in writing from a parent/guardian. You will be informed if your child has received first aid.

MUSIC EXAMINATIONS

- JASSPA is a centre for ABRSM and Trinity music exams. We also prepare pupils for LCM, Rock School and MTB exam boards.
- Pupils are put forward by their teachers for a music exam when ready.
- The time it takes to progress from one grade to another is different for all pupils.
- It is not compulsory to take music exams at JASSPA.
- Music exams incur an additional fee, payable at point of application.
- Aural classes are likely to be compulsory for exam candidates during exam terms and incur an additional fee. Full Aural Class details can be found on exam application forms, emailed to you when your child is ready to take an exam.

OPEN DAY

- Once a term at Open Day, all parents are encouraged to attend their child's 1:1 music lesson.
- At Open Day, parents can go to their child's 1:1 lesson without being walked by a member of staff.

PHOTOGRAPHS and FILM

- JASSPA may take photographs/film to publicise activities in the future.
- Individual students will not be identified by name.
- Pupils aged 13+ will be given a form regarding their consent for photographs.
- Very occasionally teachers film pupils in class to assist with development of performance skills. Any footage will be used in a class setting only and deleted after use.

PHYSICAL CONTACT:

- Physical contact may be required between the teacher and pupil during class in a manner appropriate for the teaching of the subject.

REFRESHMENTS

- Food and drinks can be brought into JASSPA and consumed in the Break Room.
- We are a nut and sesame free school so products containing nuts and sesame are not allowed.



REGISTRATION

- Entrance to JASSPA is via JAGS' main entrance.
- All pupils must register in and out at our reception.
- Teachers also register pupils when they arrive in class.
- Pupils in Year 7+ sign out independently.
- Pupils in Year 2-6 must sign out with a parent/carer.
- If a parent/carer is late collecting, pupils must wait in the Break Room.
- Parents must ensure that their children comply with our registration system.

SAFEGUARDING

- To conform to JAGS' safeguarding, all teaching areas beyond reception are for pupils and staff only, apart from Open Day when parents are welcome to attend their child's 1:1 lessons without a JASSPA walker.
- Parents are welcome to wait in our registration area but must not go beyond the JASSPA desk without a member of staff accompanying them.
- If a parent would like to attend a music lesson outside of Open Day, please see reception in advance and a walker can be arranged.

TIMETABLE:

- Lesson times vary each year as JASSPA's timetable is written annually.
- You will receive timetables confirming lesson times for the following academic year in the summer holiday, generally by mid-July.
- Once set, the timetable remains the same for that academic year although lessons may be added where spaces permit.